

2013

WORAD and USNORTHCOM Headquarters Sight Picture



WE HAVE THE WATCH!

Current as of March 2013

CONTENTS

Welcome to Headquarters NORAD and USNORTHCOM	3
Headquarters Senior Leaders	7
Military Uniforms & Rank Insignia	9
Sponsor Program	15
Traffic and Motor Vehicle Safety	16
Introduction to NORAD and USNORTHCOM Security	16
Inclement Weather Procedures	18
Installation and Colorado Rules and Regulations	19
Local Weather	20
Military Medical Services Directory	21
Public Schools	23
Special Education	24
Higher Education	25
Installation Quick Reference	26

Welcome to Headquarters NORAD and USNORTHCOM!

In January of 1956, Gen. Earle E. Partridge, Commander-In-Chief of what was then the Continental Air Defense Command, laid the groundwork for the United States Department of Defense requirement for a new underground combat operations center.

The old above-ground center, located on Ent Air Force Base in Colorado Springs was too small to manage the growing air defense system and was highly vulnerable to sabotage or attack. The new combat operations center was to be remote from other prime targets and hardened to withstand a thermonuclear blast. Studies and analyses showed that a command center hollowed out of Cheyenne Mountain in the Colorado Springs area was the best solution and could be done at a reasonable cost. To oversee this new command center and the entire air defense network of the United States and Canada, the North American Defense Command (NORAD) was established. On May 12, 1958, the first NORAD agreement was signed by both countries, providing a framework for cooperative defense planning and operations between both governments. The renaming of the command in 1981 as North American Aerospace Defense Command (NORAD) reflected a new emphasis on defense and warning against missiles, and the advent of Cruise missiles increased NORAD's necessity. The Canadian government recognized this in 1985 by deciding to upgrade the North Warning System. Read more about the History of NORAD at: http://www.fas.org/nuke/guide/usa/airdef/norad-overview.htm.

North American Aerospace Defense Command (NORAD) is a United States and Canada binational organization charged with the missions of aerospace warning, aerospace control, and maritime warning for North America. The warning mission includes the monitoring of man-made objects in space, and the detection, validation, and warning of attack against North America whether by aircraft, missiles, space vehicles, or maritime threats through mutual support arrangements with other commands.

United States Northern Command (USNORTHCOM) was established Oct. 1, 2002 to provide command and control of Department of Defense (DOD) homeland defense efforts and to coordinate defense support of civil authorities. USNORTHCOM defends America's homeland — protecting our people, national power, and freedom of action.

Headquarters NORAD and USNORTHCOM is located on Peterson AFB in El Paso County, on the east side of Colorado Springs off of U.S. Highway 24. Colorado Springs is the second largest city in the state, and the county has a population of nearly 600,000 people. The Colorado Springs area also hosts the United States Air Force Academy to the north, Cheyenne Mountain Air Force Station to the west, Fort Carson Army Post to the south, and Schriever AFB to the east.

Colorado Springs is sometimes referred to as the "nation's military space capital," and the city is clearly one of the premier military communities in our nation. Colorado Springs takes great care of the Soldiers, Sailors, Airmen, Marines, Coast Guardsmen and military families

who proudly call this city their home. In fact, the relationship between the base and the city is excellent.

Whether you are a temporary visitor or a permanent resident, Colorado Springs has something for everyone. It is a world-class international community with breathtaking scenery, first-class accommodations, a variety of exciting attractions, a diverse selection of restaurants and cuisine, major shopping centers, and eclectic local businesses to make any family vacation or business trip an experience to remember.

Often ranked as one of the most fit cities in the United States, residents and visitors alike have virtually unlimited options when it comes to recreational and sporting activities. Hiking, mountain biking, running, rafting, boating, rock climbing, horseback riding, fishing, golfing and ballooning are some of the most popular activities that are enjoyed year-round in our temperate climate, and just up the road are some of the best snow skiing opportunities in the world. When it comes to magnificent scenery and natural beauty, Colorado Springs has it all. Situated along the majestic Front Range of the Rocky Mountains, Colorado Springs is home to the famous 14,110-foot Pikes Peak. These "purple mountain majesties" inspired Katharine Lee Bates to write "America the Beautiful" a century ago.

The city's altitude is 6,035 feet, and some newcomers experience slight fatigue at first. New arrivals should allow time for their bodies to adjust to the elevation. Summers can be hot and winters cold in Colorado, but the dry climate is generally quite agreeable, whatever the season. The Colorado Springs Airport, which shares runways with Peterson AFB, serves eight airlines with more than 100 flights daily, offering non-stop service to 13 U.S. cities and easily connects to Denver International Airport.

Our unique combination of geography and climate make NORAD and USNORTHCOM an enviable assignment. But, the real strength of NORAD and USNORTHCOM is the men and women who work here, their energy, commitment and professionalism. Once again, welcome to Peterson AFB and best wishes from the men and women of NORAD and USNORTHCOM for a rewarding and enjoyable assignment. For more newcomer information. please go to the NORAD (www.norad.mil) or **USNORTHCOM** (www.northcom.mil) public web sites, and click on the "NEWCOMERS" link.



NORTH AMERICAN AEROSPACE DEFENSE COMMAND AND UNITED STATES NORTHERN COMMAND



OCT 2 0 2011

General Charles H. Jacoby, Jr. Commander, NORAD and USNORTHCOM 250 Vandenberg Street, Suite B016 Peterson Air Force Base CO 80914-3801

Dear Newly-Assigned Member of Headquarters NORAD and USNORTHCOM

It's my pleasure to welcome you to the NORAD and USNORTHCOM family. I'm confident of your success here, look forward to seeing your good work, and am eager to stand with you in defending our homelands and protecting our citizens. It is an honor and a privilege to be your commander.

NORAD and USNORTHCOM have no-fail missions. Our values, our products and our results must be of the highest standard. The governments of Canada and the United States have given us a sacred trust...and you'll help us earn that trust every day.

I truly believe in the power of Teamwork, Discipline, Accountability and Respect, which together generate trust. Your efforts in contributing to the accomplishment of our missions must include these tenets.

Respect for others is central to growing trust-based relationships with the scores of mission partners that NORAD and USNORTHCOM depend upon for mission success...often because they support us, and often because we're directed by the President or Secretary of Defense to provide military support to them. I need and expect your help in constant collaboration, not only with counterparts in other headquarters directorates here, but also with military and civilian mission partners elsewhere, and in the federal, state, local, international, NGO and private-sector domains. Always remember that a good headquarters listens to, empowers, resources, and mutually supports its component, subordinate and supporting commands.

Our people are our most important asset, and their health, morale, and welfare are important to me. As a valued member of our team, I expect you to comply with all standards e.g., fitness, dress, appearance, customs and courtesies enabling you to be a positive ambassador of NORAD and USNORTHCOM. Lastly, if you have any questions/issues concerning your move then please contact your sponsor ASAP; they are there to help!

If I can be helpful to you, I'm ready. Mission First, People Always.

Welcome!

CHARLES H. JACOBY, JR General, U. S. Army



NORTH AMERICAN AEROSPACE DEFENSE COMMAND UNITED STATES NORTHERN COMMAND



NOV 1 3 2012

Teammate:

On behalf of the Commander, General Charles H. Jacoby, Jr., welcome to NORAD and USNORTHCOM! Congratulations on your assignment to Commands charged with the missions of protecting Canada and the United States, and serving our people in their time of greatest need. It is an awesome responsibility, and one which infuses this team with terrific energy and a unique sense of purpose. Our mission-sets are of the highest priority to both Nations and – by their very nature – demand flawless execution. It is a fantastic place to serve.

Your assigned sponsor will be your initial point of contact and will assist you during your transition. If you have not been assigned to Colorado Springs before, I'd encourage you to contact your sponsor immediately and to press him/her for any information you need. I have also attached a short list of resources to help you gear up for your move. You will find the local community to be overwhelmingly supportive of the military, and this part of the Country to be unmatched in its beauty, superb weather, and abundance of outdoor activities.

I assure you that you are about to embark on a great adventure in a unique environment. No other Combatant Command can match the intellectual and legal complexity of the challenges NORAD and USNORTHCOM take on daily. Our center-of-gravity is our partnerships with other state, local and Federal agencies, and – to be sure – other Nations. We operate in the Homeland, dedicated to the values of free and open societies while remaining ever vigilant and ready to respond to a wide array of threats to North America. It is a mission like no other, and I am confident that you will find your tour here to be the most rewarding of your career.

Again, congratulations on your assignment and welcome to the team. We look forward to having you ride the Front Range with us.

We Have the Watch!

ARLES D. LUCKEY Major General, USA Chief of Staff

HEADQUARTERS SENIOR LEADERS



GEN Jacoby COMMANDER



LGen Parent NORAD



Lt Gen Dubie USNORTHCOM DEPUTY COMMANDER DEPUTY COMMANDER



MG Luckey CHIEF OF STAFF



CSM Winzenried COMMAND SENIOR ENLISTED LEADER



COMMANDANT





Col Yocum - J1 Personnel and Manpower



RDML Heimbigner - J2 Intelligence



MGen Viens - J3 NORAD Operations



MG Mahon - J5 Strategy, Policy and Plans



RDML Bond - J6 Command Control Systems



Mr. Bonnet - J7 Training and Exercises



Mr. Carpenter - J8 Programs and Resources



CAPT Kenny - J9 Interagency



BGen Craparotta - J3 USNORTHCOM Operations



BG McKeithen - J4 Logistics and Engineering

Military Uniforms

All military personnel will wear uniforms IAW service specific guidance and regulations. Unless otherwise directed by the NORAD and USNORTHCOM Chief of Staff, the duty uniform for all military members will be their service equivalent utility (camouflage) uniform.

Wear of the NORAD and USNORTHCOM badges are not mandatory but are highly encouraged. Badges can be purchased from military clothing sales and the placement of badges will be IAW service specific uniform regulations.

Rank Insignia

	Army	Navy / USCG	Marines	Air Force	Navy (CF)
E1	Private	Seaman Recruit (SR)	Private	Airman Basic	Army / AF (CF)
E2	Private E-2 (PV2)	Seaman Apprentice (SA)	Private First Class (PFC)	Airman (Amn)	Ordinary Seaman (OS) Private Recruit (Pte
E3	Private First Class (PFC)	Seaman (SN)	Lance Corporal (LCpl)	Airman First Class (A1C)	Able Seaman (AB) Private (Pte)
E4	Corporal / Specialist (CPL) (SPC)	Petty Officer Third Class(PO3)	Corporal (Cpl)	Senior Airman (SrA)	Leading Seaman (LS) Corporal (Cpl)
E5	Sergeant (SGT)	Petty Officer Second Class (PO2)	Sergeant (Sgt)	Staff Sergeant (SSgt)	Master Seaman (MS) Master Corporal (MCpl)

ENLISTED

E6	Staff Sergeant (SSG)	Petty Officer First Class (PO1)	Staff Sergeant (SSgt)	Technical Sergeant (TSgt)	Petty Officer 2 nd class (PO 2) Sergeant (Sgt)
E7	Sergeant First Class (SFC)	Chief Petty Officer (CPO)	Gunnery Sergeant (GySgt)	Master Sergeant (MSgt) First Sergeant (1stSgt)	Petty Officer 1 st class (PO 1) Warrant Officer (WO)
E8	Master Sergeant First Sergeant MSG 1SG	Senior Chief Petty Officer (SCPO)	Master / First Sergeant MSgt 1stSgt	Senior Master Sergeant First Sergeant SMSgt 1stSgt	Chief Petty Officer 2 nd class (CPO 2) Master Warrant Officer (MWO)
E9	Sergeant Major Command Sergeant Major SGM CSM	Master Chief Petty Officer / Command MCPO CMC	Sergeant Major Master Gunnery Sgt Sgt Maj MGySgt	Chief Master Sergeant First Sergeant Command Chief Master Sergeant CMSgt 1stSgt CCM	Chief Petty Officer 1 st class (CPO 1) Chief Warrant Officer (CWO)
E9	Sergeant Major of the Army (SMA)	Master Chief Petty Officer of the_Navy and Coast Guard MCPON / MCPOCG	Sergeant Major of the Marine Corps SgtMajMC	Chief Master Sergeant of the Air Force CMSAF	Canadian Forces Chief Warrant Officer

Rank Insignia

OFFICER

	ARMY	ΝΑνγ	MARINES	AIR FORCE	Army/AF (CF)
		COAST GUARD			Navy (CF)
01	Second Lieutenant 2LT	Ensign (ENS)	Second Lieutenant 2ndLt	Second Lieutenant 2nd Lt	Second Lieutenant (2Lt) Acting Sub- Lieutenant (A/S Lt)
	First Lieutenant 1LT	Lieutenant Junior Grade	First Lieutenant 1stLt	First Lieutenant 1st Lt	Lieutenant (Lt) Sub-Lieutenant (SLt)
02		(LTJG)			
	Captain CPT	Lieutenant (LT)	Captain Capt	Captain Capt	Captain (Capt) Lieutenant (Lt(N))
O3					

04	Major MAJ	Lieutenant Commander (LCDR)	Major Maj	Major Maj	Major (Maj) Lieutenant- Commander (LCdr)
05	Lieutenant Colonel LTC	Commander (CDR)	Lieutenant Colonel LtCol	Lieutenant Colonel Lt Col	Lieutenant- Colonel (LCol) Commander (Cdr)
O6	Colonel COL	Captain (CAPT)	Colonel Col	Colonel Col	Colonel (Col) Captain (Capt(N))
07	Brigadier General BG	Rear Admiral Lower Half (RDML)	Brigadier General BGen	Brigadier General Brig Gen	Brigadier- General (BGen) Commodore (Cmdre)

08	Major General MG	Rear Admiral Upper Half (RADM)	Major General MajGen	Major General Maj Gen	Major-General (MGen) Rear-Admiral (RAdm)
O 9	Lieutenant General LTG	Vice Admiral (VADM)	Lieutenant General LtGen	Lieutenant General Lt Gen	Lieutenant- General (LGen) Vice-Admiral (VAdm)
010	General GEN	Admiral (ADM)	General Gen	General Gen	General (Gen) Admiral (Adm)

Rank Insignia

WARRANT OFFICER

	ARMY	NAVY COAST GUARD	MARINES	AIR FORCE
W1	Warrant Officer 1 (WO1)	USN Warrant Officer 1 WO1	Warrant Officer 1 (WO)	NO WARRANT
W2	Chief Warrant Officer 2 CW2	USN Chief Warrant Officer 2 (CWO2)	Chief Warrant Officer 2 CWO2	NO WARRANT
W3	Chief Warrant Officer 3 CW3	USN Chief Warrant Officer 3 (CWO3)	Chief Warrant Officer 3 CWO3	NO WARRANT



Sponsor Program

Specific instructions contained within NNCI 36-159, *NORAD and USNORTHCOM Sponsor Program*, are intended to supplement respective Services' and Canadian Forces directives. Sponsorship programs are in accordance with individual referenced Service directives and, in the event of conflict, the Services' respective directives for sponsorship take precedence for members assigned to NORAD and USNORTHCOM.

The primary purpose of this program is to assist military and civilian members and their families during the relocation process. This program is aimed at providing accurate, timely information and other support necessary to ease the transition associated with moving to a new duty station. Personnel being reassigned within the geographical area, do not require the conventional sponsor, however, a member of the gaining directorate will be assigned to ease the member's transition to the headquarters staff. The spirit of this operating instruction is bound in the concept of **taking care of our people**.

If you have not received a sponsor and would like one, please e-mail the NORAD and USNORTHCOM J11 OMB at the following address: <u>nnc.j11.omb@northcom.mil</u>.

Traffic and Motor Vehicle Safety

Motor Vehicle Safety. It is DOD policy that an effective and comprehensive traffic safety program shall be established and maintained as an element of the overall DOD mishap prevention program. Directors or special staff chiefs, and subordinate commanders are responsible for establishing procedures for the safe operation of motor vehicles; to ensure appropriate vehicle maintenance is conducted; that personnel are properly trained and licensed to operate general purpose and special purpose vehicles; and that education and motivational programs are developed and applied to promote safe Private Motor Vehicle (PMV) operations.

Everyone in a moving motor vehicle on and off installations using vehicles for conduct of DOD business must ensure operability and use of safety belts.

The use of cell phones, unless the vehicle is safely parked, or unless a hands-free device is used, is prohibited while operating a Private Motor Vehicle or Government Motor Vehicle on a DOD installation, except for receiving or placing calls from tactical or emergency vehicles. Follow State, local, or host-nation requirements for use of cellular phones while driving outside a DOD installation. The wearing of any other listening devices while operating a motor vehicle is prohibited. Use of those devices impairs driving and masks or prevents recognition of emergency signals, alarms, announcements, the approach of vehicles, human speech, and outside noises in general.

Motorcycle Safety Training. All military personnel at any time, on or off a DOD installation, and all DOD civilian personnel in a duty status, on or off a DOD installation and all operators on DOD installations who possess a State license endorsement for a motorcycle (regardless of the individual's decision to register their vehicle on an installation), and all operators of government-owned motorcycles are required to attend and complete an approved motorcycle rider safety course. Safety training must include the appropriate Motorcycle Safety Foundation (MSF) course, or MSF-based state curriculum for motorcycle operators. Courses must be taught by certified or licensed instructors and include hands-on training, a riding skills evaluation and a knowledge based evaluation. Refer to appropriate service and installation guidance for determining mandatory operating and training requirements and the required use of personal protective equipment. Document motorcycle training completion and dates of training using NORAD and USNORTHCOM Form 55.

Introduction to NORAD and USNORTHCOM Security

The HQ NORAD and USNORTHCOM physical security program is responsible for providing a secure working environment for all personnel assigned. All military, DOD civilian and contractor personnel are responsible for implementing and following established procedures to support the Command's Physical Security Program.

"Those who desire to give up freedom in order to gain security will not have, nor do they deserve, either one." – Benjamin Franklin

THINGS YOU NEED TO KNOW:

Follow all requirements/established security protocols and help maintain the physical security program as directed by the physical security, controlled, and restricted area monitor. Identify security concerns or issues to the Directorate Security Manager (DSM) or Command Security Office (CSO). Reference NNCI 310128 at:

https://portal.noradnorthcom.mil/library/Pubs/NNCInstructions/31_128.pdf

Prohibited Items. In order to provide a safe environment to assigned personnel, the following items are not permitted inside the NORAD and USNORTHCOM facilities. Weapons of any type, except those specifically authorized (i.e., SFS patrols, authorized law enforcement personnel, memorabilia such as swords and knives), personal cell phones (exception: government cell phones may be approved by CSO), personal laptops, personal digital assistants, cameras without approval, two way radios (with the exception of emergency responders), E-Readers, recording equipment, wireless items to include keyboards, microphones, blue tooth technology, narcotics, munitions, explosives and knives except for blades no longer than 3 inches. **Note:** Personnel authorized or required to carry a weapon in the performance of their duty, such as Law Enforcement, Personal Body Guards, etc. are to inform the Command Security Office prior to their arrival and request entry with weapon.

Prohibited Items Found In HQ NORAD and USNORTHCOM Eberhart – Findley Building. Any prohibited items found within HQ NORAD and USNORTHCOM Eberhart – Findley Building will be reported immediately to the Command Security Office. These items will be confiscated and further action will be taken. The Command Security Office, N-NC/CSO, will implement random bag searches at entrances to ensure unauthorized devices do not enter the facility. If unauthorized wireless devices are discovered, the owner will not be authorized entry until they have removed and/or secured the unauthorized device outside the facility, or in a designated locker. In the event a prohibited wireless device is found within the facility, CSO will investigate non-compliance with this policy as a security violation and will confiscate the wireless device until the investigation is complete. The wireless device will be cleared or destroyed in the event of classified contamination.

Random Search Compliance and Hand-Carried Inspections. All personnel are subject to random searches while on DOD installations. Personnel will comply with directions given by the inspector. The purpose of the inspection is to support the overall physical security program for the Commands and ensure protective measures are in place to protect the facility and the people assigned. The package inspection program is designed to heighten security awareness of, and to monitor compliance with policies regarding prohibited items and transportation of classified material. At no time will any person attempt to hinder, disrupt, or refuse to comply with the established policy or the directions of the inspector.

Periodically, package searches will be performed by building access control officers to identify any contraband or unauthorized materials entering or exiting the building. Searches can include, but not limited to, boxes, backpacks, briefcases, computer cases and handbags, etc. During periods of heightened force protection measures the frequency of these searches may expand IAW Random Anti-Terrorism Measures (RAMs) established by the Installation Commander.

Photography In and Around HQ NORAD and USNORTHCOM Buildings. Photography and video recording equipment is prohibited from being introduced to HQ NORAD and USNORTHCOM

buildings without the proper approval of the Command Security Office. All requests for photography authorization will be for official purposes. The SSO approves requests for photography within a SCIF and the Command Security Office approves all other photography request for HQ NORAD and USNORTHCOM facilities. The photographer must provide a copy of the authorization letter to the entry controllers and maintain a copy on them while taking photos. Photographs or video taken will not be used in any publication or given to any publication without permission of the HQ NORAD and USNORTHCOM Public Affairs Office.

Inclement Weather Procedures

All employees are to presume, unless otherwise notified, that their office or activity will be open each regular workday regardless of weather or other emergency conditions that may develop. Normally they are expected to effectively cope with difficult driving conditions and minor disruptions of public transportation. However, emergency situations arise which prevent the opening of facilities, prevent employees from getting to work, and/or create the necessity to dismiss employees early.

THINGS YOU SHOULD KNOW:

For this purpose, Peterson Complex includes Peterson AFB, Cheyenne Mountain AFS, the Federal Building and other Colorado Springs located units serviced by the Peterson Civilian Personnel Section. The 21st Space Wing Commander is the installation commander for Peterson AFB and servicing Colorado Springs units; the 721st Support Group Commander is the installation commander for Cheyenne Mountain AFS. The following "snow call" administrative procedures and definitions are a composite of the inclement or severe weather procedures issued by each installation commander. For more detailed and installation-specific information, you should refer to the procedures issued by your installation commander. The intent of these procedures is to get individuals safely to and from their work place during inclement weather conditions.

Group dismissals of employees without charge to leave may be authorized because of severe storm, snow, icing conditions, or disasters. Each installation commander will decide if delayed reporting, base closure, or phased or early release is warranted for his/her respective organizations.

If the installation commander decides to delay reporting or to close a facility, notification may be made through a pyramid-alerting matrix. In addition, Public Affairs offices will make an announcement to selected local radio and television stations, usually not later than 0500. In the event of snow, ice or other severe weather conditions, non-essential personnel may be released from work early, given delayed reporting times, or the base may be closed entirely. Information may also be obtained by calling 556-SNOW (Peterson AFB), 554-ROAD (Cheyenne Mountain), or 567-SNOW (Schriever AFB). Local weather conditions and delay information can be found on the Peterson AFB Weather Conditions web page; <u>www.peterson.af.mil/road.asp</u> or at these local TV stations' web sites; <u>www.koaa.com</u>, <u>www.kktv.com</u>, or <u>www.krdo.com</u>.

Installation and Colorado Rules and Regulations

Traffic: The base speed limit is 30 mph unless otherwise posted. RADAR operates on base, and speed limits are strictly enforced.

Base Circulation Restrictions: Access to certain areas and facilities on Peterson AFB is strictly controlled and posted with warning signs. Do not enter any area marked as either "CONTROLLED" or "RESTRICTED" without prior coordination. You may only enter these areas with the expressed written permission of the installation commander. If you enter one of these areas without prior clearance, armed security forces will respond and detain you.

Crime Reporting: If you see a crime or become the victim of a crime, report it immediately to the Security Forces Desk Sergeant by calling 556-4000.

Base Entry Point Checks: These checks are directed by the Installation Commander and are designed to detect the unauthorized removal of government property from the installation. In addition, they serve as a first line defense for the detection and seizure of all contraband items (i.e., firearms, drugs, etc.) A condition for the issuance of the vehicle pass is consent to submit to these checks. Failure to consent may result in the denial of access to the installation.

Vehicle Accidents: Major accidents (disabling, injury, damage to a government vehicle, damage over \$10,000, or someone driving under the influence of alcohol) must be reported to the Security Forces. Minor accidents don't have to be reported, but without reporting to a law enforcement agency, insurance may not pay. Minor vehicle reports on Peterson AFB are only a blotter entry. This is accepted as proof. To report an accident, call 556-4000.

Photography: Photos are not allowed on Peterson's flightline unless it is an Open Base Day.

Identification Cards/DEERS: Bldg 350 Peterson AFB (719)-556-7377. ID Cards and DEERS enrollment can be obtained in the Military Personnel Flight which is located in the left wing, first floor of the Mission Support Facility (Bldg 350). Appointments can be made to receive a new or replacement ID/CAC card. Use the following link to make an appointment: <u>https://rapids-appointments.dmdc.osd.mil</u>. You must have two valid, unexpired forms of ID with you to obtain your new ID or CAC card. Appointments can also be made for dependents.

Weapon Transportation/Storage:

1. If transporting a weapon on Peterson AFB, you must inform the gate guard before entering the base. Ensure that the weapon is not within an arm's reach and that the ammunition/weapon are in separate locations, i.e. weapon in the trunk and ammunition in the glove box.

2. If living in base housing, you may store your weapon there.

3. If living in the base dorms, weapons must be stored at the Base Armory, located in Bldg 1376, the 21st Security Forces Squadron. This armory is open 24 hours a day. Call 556-4000 for the onduty armorer. Weapons may not be taken into the dorms at any time. Other examples of weapons not allowed in the dorms are bows and arrows, knives over 6 inches, Martial Art weapons, starter pistols and air guns.

Automobile License Plates can be obtained from the El Paso County Department of Motor Vehicles. The main office is located at: Centennial Hall, 200 S. Cascade, Colorado Spring CO 80903, (719) 520-6240 (Monday – Friday, 0800-1700). To obtain Colorado license plates, you must have verification of your motor vehicle's motor and serial numbers, your title or registration, proof of insurance, and an emissions inspection. The office listed above is at the East Library and Information Center. The license and owner's tax fee is based on the vehicle's age and value. Each year, the owner's tax will decrease. Non-resident military personnel are excluded if they have valid license plates from their home state. Cost for non-residents is \$26.80 per year. Proof of non-residency is required and can be accomplished by showing a military ID card. Owner's tax is not required for non-residents. Colorado front range cities require emissions testing which is renewable once a year.

Colorado State Driver's License: Driver's licenses can be conveniently obtained right outside the West Gate of Peterson AFB at 5650 Industrial Place; (719) 520-6240. The following persons need not obtain a Colorado Driver's License, provided they are 16 years of age or older and possess a valid license from their home state or state of last assignment - anyone who is serving as a member of the Armed Forces of the United States on active duty; to include the spouse and children of such member. However, if the spouse should find employment, the State of Colorado requires that you obtain a Colorado Driver's License.

Fishing License (State): Sold at most sporting goods stores. Children under age 15 are not required to have a license. All waters of the state are open to fishing without a license during the first full weekend in June.

Hunting License (State): Sold at most sporting goods stores. Big game licenses for elk, deer, antelope, moose, mountain lion, bear, mountain goat, and bighorn sheep are available. For complete information about licenses and hunting regulations, contact the Colorado Department of Natural Resources at 1-800-536-5308.

Parking: Parking is limited around building 2. The Chief of Staff maintains overall responsibulity for reserved parking. However, spaces have been allocated to each directorate to manage based on the number of GO/FO/SES, O6, GS15, and E9 personnel assigned**Off Limits Areas**: A listing of areas and establishments that are off limits in the Colorado Springs and surrounding areas can be found at the link below.

http://www.carson.army.mil/FortCarson2010/text/off-limits-areas-establishments.pdf

Local Weather

Colorado weather is unpredictable because it is subject to the weather fronts from both the northwest and southwest. It is a good idea to carry along a light jacket or sweater even during the summer months. Night-time temperatures are usually cooler by at least 20 to 30 degrees. Because of Colorado Spring's location near the mountains, you will need appropriate clothing for all seasons.

Colorado Springs is located at the foot of Pikes Peak with an elevation of 6,035 ft. Newcomers to the Pikes Peak area may experience a more rapid heartbeat, shortness of breath, chapped lips, and/or a quick sunburn, so please plan accordingly. Remember that your body cannot be instantly "tuned" for high altitudes; it takes a while to acclimate. Colorado's variable altitude also affects vehicles, which must be properly tuned for high altitude to avoid excess engine wear. Cooking, especially baking also requires minor altitude-related adjustments.

Climate: Moderate summer and winter temperatures; semi-arid region with an annual average of 300 days of sunshine. Snowfall occurs October through March with snow combining with rain in April. Although there are occasional blizzards with much snow, the sun normally comes out the next day and melts it quickly.

Temperature Range: 30-80 degrees. Temperatures, wind velocity, precipitation all vary from one minute to the next and from one part of the city to another. It's not unusual to go from 10 below overnight to an afternoon in the mid-50s. Monthly temperature averages and precipitation are listed. The entries are in inches and degrees Fahrenheit.

Month	High	Low	Humidity	Precipitation
January	41	16		Trace
February	45	20		0.21
March	49	24		0.71
April	59	33		3.05
May	68	42		4.81
June	80	56		7.78
July	85	57		1.91
August	82	56		1.77
September	75	47		1.87
October	65	37		0.02
November	50	25		Trace
December	44	19		Trace

Peterson AFB: Local Community Climate



Military Medical Services Directory

Active duty acute care, same-day appointments are available every duty day – these appointments are for ailments that occur suddenly and require early attention. All other patients are seen on an appointment basis only. Unfortunately, due to limited and variable staffing, the number of available

appointments will vary from month to month. Active duty military have priority, followed by active duty dependents, retirees, and retiree dependents, per U.S.C., Title 10.

All medical appointments for the Primary Care, Pediatric, GYN, Dental and Optometry Clinics are made through the Central Appointment System, 524/526-CARE. The Central Appointments Desk is open from 0600-1600, Monday thru Friday except holidays. Appointments for Flight Medicine, the Life Skills Clinic, Physical Exams, and Physical Therapy are made directly through these clinics.

The 21st Medical Group does not have an Emergency Room. The USAF Academy Clinic, 333-5000, has an Acute Care Clinic which is available 24/7. Evans Army Community Hospital at Fort Carson, 526-7111, has an emergency room. The phone number for the clinic at Cheyenne Mountain AFS is 474-3862.

The refillable prescriptions hotline (524-4081) operates 24 hours a day, 7 days a week. Prescriptions phoned-in by 1400 will be ready for pick-up the following duty day. Prescriptions called in after 1400 will be ready in two duty days. Prescriptions will be held for 3 duty days.

	minotaliation
Clinic	Phone Number
Appointments	(719) 524/526-2273
Dental Clinic	(719) 556-1333
Diabetic Exams	(719) 556-1065
EFMP Officer	(719) 556-1392
Family Advocacy Officer	(719) 556-8943
Flight Medicine	(719) 556-1260
Women's Health Clinic	(719) 556-1168
Health Benefits Advisor	(719) 556-1284
Immunizations	(719) 556-1118
Mental Health Clinic	(719) 556-7804
Optometry Clinic	(719) 556-1065
Patient Advocate	(719) 556-1387
Pharmacy	(719) 556-1109
Pharmacy Refills	(719) 524-4081
Preventative Health Assessment Cell	(719) 524/526-2273
Physical Therapy	(719) 556-1075
Suicide Crisis Hotline & Chat	(800) 966-1020
TRICARE Central Appointments (PAFB)	(719) 524/526-2273
TRICARE Health Care	(719) 524/526-2273

Medical Services/Directory - On Installation



Public Schools

All Colorado schools must provide a Kindergarten program, although it is not mandatory for pupils. The minimum age is five, with the birthday falling on or before 1 October of the year of enrollment. Minimum age for first graders is six years on or before 1 October of the year of enrollment. All new students must furnish a certified copy of birth certificate, a Social Security number and proof

of immunization against DPT, polio, measles, rubella, mumps and Hepatitis B. In addition, proof of a physical examination is requested.

If residing on Peterson AFB, children will normally attend District 11 schools. However, under the school choice program, parents may send their children to schools outside of District 11 within Colorado Springs. For further information, stop by the Peterson Community Support Center, Bldg 350, to review information on public and private schools and visit the schools located in the area where you will be living. The listing includes only those school districts where the majority of our students attend.

A complete listing and information on each school district can be found at: <u>http://www.springsliving,com/Relocation/Schools/SearchSchools_html</u>.



Special Education

Relocating to a new community is always a challenge, but for those families who have children with special needs, being prepared and organized becomes even more crucial. Information can be obtained by calling the Peterson AFB Relocation Assistance Program at 719-556-6141, DSN 834-6141. For local resources available to assist families with special needs, see the Record Listing.

PLEASE NOTE: All school districts provide a free education to all special needs children, ages 3 to 21. Federal Public Law 94-142 requires public schools to provide handicapped youth with equal education access and in the least restrictive environment. The larger school districts house their own Special Education departments that provide a full range of special education services including programs for the orthopedically, neurologically, visually, aurally, speech, and educationally handicapped, the emotionally disturbed, and the developmentally delayed. School districts with enrollments of 4,000 students or less have a contract with the Pikes Peak Board of Cooperative Services (BOCES) to provide the same services. By state law, all districts also provide special education services to pre-school students.

Special Education Services

Name: Child Development Center of Colorado Springs Address: 3090 N. Academy Blvd City: Colorado Springs, CO 80917 Phone: 719-574-8300 Comment:

The primary focus is on children, birth to age 6. Infant and developmental stimulation, physical and occupational therapy, speech pathology, audiology, family counseling, social work services, pediatrics, and neurology are available.

Name: Cleo Wallace Center Address: 8405 Church Ranch Blvd City: Westminster, CO 80021 Phone: 800-456-2536, or 303-466-7391 Comment:

Expertise with severe emotional problems in youth, ages 3 through 18. Services include acute inpatient, partial hospitalization, day treatment, residential treatment, individual and family therapy. No outpatient treatment.

Name: Colorado School for the Deaf and Blind Address: 33 N Institute St City: Colorado Springs, CO 80903 Phone: 719-578-2100 Comment:

Services are available for infants-12th grade. Academic, pre-vocational, physical, social, and emotional development education are provided in an early intervention program.

Name: Airman and Family Readiness Center Address: Bldg 350 Room 1016 City: Peterson AFB, CO 80915 Phone: 719-556-6141 Comment:

The Information & Referral Program can help identify needs, determine the appropriate forms of assistance, and direct you to the right resources. The information library contains resources available locally and nation-wide for families with special needs.

Name: Developmental Pediatrics Address: 2210 Lelaray St City: Colorado Springs, CO 80909 Phone: 719-475-0477 Comment:

Services are provided for special needs children from birth to age 16 with special focus on premature infants. Physical, occupational, and speech therapy, therapy pool, therapeutic skiing, and home visits are available.

Name: Parent Education and Assistance for Kids (PEAK)
Address: 6055 Lehman Dr, Ste 101
City: Colorado Springs, Co 80918
Phone: 719-531-9400
Comment:
A non-profit resource center, PEAK Parent Center was established and is operated by parents of children with disabilities. Peak provides information and assistance for special need families.

Name: Resource Exchange Address: 2375 N Academy Blvd City: Colorado Springs, CO 80909 Phone: 719-380-1100 Comment:

This office works with special need families to get them connected with appropriate community helping agencies.

Higher Education

The emphasis on higher education evolves from the many high tech businesses that have located here and our highly educated residents. Over 25% of the area residents have a college degree, ranking Colorado Springs among the top cities in the United States in number of school years completed. For active duty members, their spouses, and their dependents, there is a waiver for out of state tuition while they are stationed here. There are numerous colleges and universities in our area. For more information contact the Education Office at 719-556-4996, Monday-Friday, 0800-1400.



Installation Quick Reference (Base Operator - 719-556-7321)

Peterson AFB public website <u>http://www.peterson.af.mil/</u>

Peterson AFB base guide

http://www.mybasequide.com/article/military/peterson-afb/196/Welcome

Α	
Acquisition Prof Development (350)	
Aquatic Center (404)	
AERO Club (104)	
AGE Supervisor (503)	
Aircraft Dispatch Base Operations (122)	
Air Force Academy (Operator)	
Air Force Academy Hospital Information	
Air Force Aid	
Air Force Reserve Recruiting (895)	
Airline Ticket Office (910)	
Airman & Family Readiness (350)	
Alterations	
Anthony's Pizza	
Appointments Dental (959)	
Appointments Medical (959)	
Auto Hobby Shop (640)	
В	
Bank - 5 Star Bank (1485)	
Barber Shop (1)	
Barber Shop Main Exchange (1425)	

в	
Bank - 5 Star Bank (1485)	
Barber Shop (1)	
Barber Shop Main Exchange (1425)	
Base Auditorium Reservations (640)	
Base Exchange Main Store (1425)	
Base Exchange Service Station (1360) .	
Base Multimedia (418)	
Base Operations Dispatcher (122)	556-4778/4779
Base Safety (845)	
Base Taxi (1229)	556-4307/1038
Base Training (350)	556-9225/4694
Beauty Shop (1425)	
Bowling Center (406)	

c	
Cable TV (Rural West)	
Care er Assistance Advisor (350)	
CES Customer Service (1324)	
Chapel (1410)	
Chaplain Duty Officer (after duty hours)	
Child Development Center Annex (1525) .	
Main (1350)	
Civilian Pay (350)	556-4765/4766
Civilian Personnel (350)	
Civilian Training (350)	
Classifieds (Free) (845)	
Clothing Sales (1465)	
Collocated Club (1013)	
Collocated Club Paging (1013)	
Collocated Club Catering (1013)	
Command Surgeon (N-NC)	
Commander's Action Line	
Command Post	
Commissary (1435)	
Arts and Crafts Center (640)	
Contracting (350)	
Credit Union	
CRIMESTOP (HELP) (1376)	556-4357
-	

Dental Clinic Appts	
Dining Hall	
Aragon (1160)	556-4180

Aragon Menu Recording	
Granite Inn (CMAFS)	
Granite Inn Menu Recording	
Dry Cleaners/Laundry (1700)	
E	
	FED. 4005 (1300 (4000
Education Services (1141)	
Employment Verification	
Ent Federal Credit Union (1345) .	
Ent Gun Club (1660)	
Envision Store	
Equal Opportunity (350)	
Exercises (845)	
F	
Family Child Care	

Family Child Care	
Family Services	
Federal Aviation Administration (205)	
Fire Reporting CMAFS	
Fire Reporting Federal Building	
Fitness & Sports Center (560)	
Flower Shop	
Formal Training (350)	
Fort Carson	

Golf Course Pro Shop (1054)	
Government Purchase Card (350)	
Gym (560)	

		l	Π
_			

Health & Wellness Center	556-4292
Household Goods (JPPS 0) Off Base	554-9298
Housing Office (850)	597-7200

In-flight Kitchen (1160)	
Inspector General (21SW) (845)	
ITT Leisure Travel (640)	
ITT Office (615)	

Legal Office (350)	
Library (1171)	
Lodging Office (1042)	
Lodging Reservations (1042)	
Lodging Switchboard (1042)	
55 ()	

m	
McDonalds (1365)	
Museum (981)	556-4915
Military Pay (350)	556-4770
Motor Pool Dispatcher (1229)	556-4307
MPF Customer Support Center (350)	

N	
NCO PME Center (1142)	556-7592
N-NC Main Security Desk (Bldg 2)	556-0300

V	
Off-Base Housing (1042)	.556-4777
Optical Shop Main Exchange (1425)	.574-5252
Outbound Counseling Appt (350)	.556-4196
Outdoor Adventure/Recreation (675)	.556-7753

P		
Pass & ID (350)		
Pass & ID (CMAFS) (307)		
Passenger Info (122)		
Peterson Command Post (845)		
Peterson Tours (615)		
Pharmacy (959)		
Call-In Refills (959)		
Post Office		
Civilian (1466)		
Military (1466)		
Public Affairs (Wing) (845)		
Public Affairs (AFSPC) (1)		
Public Affairs (NORAD/USNORTHCOM) (2)554-6889		
R		

•	
RC Staff Duty Officer After Duty Hrs	
Recycling (850)	
Red Cross (350)	
s	
Safety Base (845)	
SARC (Sexual Assault Response Coordinator)	
SATO	
Security Forces Desk Sergeant (1376)	
Service Station (1360)	
Shoppette (1700)	
Shoppette (CMAFS)	
Small Business (21SW/BZ)556	
Small Business Administration (USSBA)	
Snow Call (PAFB)	
Snow Call (CMAFS)	474-3333
Space Observer (845)	
Stop Smoking Clinic (560)	
Straight Talk Line	
T	
Telephone Conference Bridge	
Telephone Trouble Reporting:	
CMAFS Extensions	
Peterson AFB Extensions	
Thrift Shop (615)	
TLFReservations Switchboard	
Transient Alert (121)	
Transient Quarters Airmen (1042)	
Travel Pay (861)	
TRICARE	
U	.,
Unaccompanied Housing Mgr	556-1400
USAF Academy Band (1256)	
Contracting band (1200)	
v	

v	
VAQ Reservations (1042)	597-2010/556-7851
Visitors Center (981)	
Visitors Center (CMAFS) (307)	
w	
Watch Repair Main Exchange (1425	5)
Weather Forecaster (CMAFS)	
Weather Observer (122)	